



This Dog Boarding Service Agreement (“Agreement”) is entered into between Round The Bend Dog Boarding (“the Dog Boarder”) and the undersigned client (“the Client”).

By booking services, the Client agrees to all terms and conditions outlined below.

1. Relationship & Responsibilities

1.1 The Dog Boarder agrees to perform all reasonable duties with a responsible, professional, and caring attitude, consistent with standard practices of professional dog boarding facilities.

1.2 The Dog Boarder will comply with all applicable local and provincial regulations governing dog boarding operations.

1.3 The Dog Boarder will notify the Client of any incident that may reasonably impact the health or well-being of the dog(s).

1.4 The Dog Boarder reserves the right to board other compatible dogs at the same time, unless the Client has booked an individual or private boarding option.

1.5 The Client must ensure each dog arrives with a secure collar and identification tag. The Client must supply all required leashes, harnesses, or muzzles in good working condition. The Dog Boarder is not responsible for the failure, breakage, or malfunction of client-supplied equipment.

2. Liability & Indemnification

2.1 The Client agrees to indemnify and hold harmless the Dog Boarder from any and all claims, costs, damages, or expenses arising from injury, illness, death, or property damage caused by the Client’s dog(s) to any person, animal, or property.

2.2 The Client acknowledges that dogs are unpredictable and that inherent risks exist in any boarding environment.

2.3 The Dog Boarder shall not be liable for illness, injury, escape, loss, or death of the dog(s), except in cases of gross negligence or willful misconduct.

3. Registration & Medical Disclosure

3.1 The Client must complete a boarding registration form prior to the stay, providing accurate and complete information.

3.2 The Client must disclose all medical conditions, behavioural concerns, special needs, allergies, or dietary requirements that may affect the care of the dog(s).

3.3 The Dog Boarder is not responsible for complications resulting from undisclosed or inaccurate information.

4. Vaccination Requirements

4.1 All dogs must be current on required vaccinations, including DA2PP, Rabies, and Bordetella, prior to boarding.

4.2 Puppies must be at least 16 weeks of age and have completed all required core vaccinations.

4.3 Proof of vaccination must be provided before a booking is approved.

5. Fees, Payments & Expenses

5.1 Boarding rates are as follows:

- \$45 per night for a regular-sized kennel
- \$50 per night for an extra-large kennel

5.2 Additional dogs sharing a run are charged \$20 per dog per night.

5.3 A 50% non-refundable and non-transferable deposit is required at the time of booking.

5.4 All remaining fees must be paid prior to the dog's stay.

5.5 All payments become 100% non-refundable and non-transferable within 48 hours of the scheduled drop-off time.

5.6 Pick-ups occurring outside the scheduled window or later than the agreed date will incur an additional full-day boarding fee.

5.7 The Client agrees to pay for all additional expenses necessary for the dog's care, including but not limited to food, transportation, and veterinary or emergency medical expenses.

5.8 Failure or refusal to pay fees constitutes a breach of this Agreement and may result in termination of services. The Dog Boarder may reassign the booking and pursue outstanding balances.

6. Cancellation & Termination

6.1 The Dog Boarder reserves the right to terminate this Agreement immediately if a dog becomes aggressive, dangerous, or unsuitable for boarding.

6.2 The Client or designated emergency contact must arrange prompt removal of the dog(s) upon termination.

6.3 Any misleading or false information provided by the Client constitutes grounds for immediate termination.

6.4 Termination under this section does not entitle the Client to any refund or relief from outstanding fees.

7. Emergencies & Veterinary Care

7.1 In the event of illness or injury, the Dog Boarder will attempt to contact the Client using the provided contact information.

7.2 If the Client cannot be reached in a timely manner, the Dog Boarder is authorized to:

- Transport the dog(s) to the listed veterinarian
- Request on-site veterinary treatment
- Transport the dog(s) to an emergency veterinary facility

7.3 The Dog Boarder is authorized to approve emergency veterinary care up to \$500 CAD if the Client cannot be reached.

8. Abandonment

8.1 If a dog is not collected within 7 days of the scheduled pick-up date and the Client cannot be reached, the dog will be deemed abandoned.

8.2 The Dog Boarder may surrender the dog to animal control or a rescue organization. All associated costs remain the responsibility of the Client.

9. Force Majeure

9.1 The Dog Boarder shall not be liable for failure or delay in performance due to events beyond reasonable control, including but not limited to extreme weather, power outages, natural disasters, or emergency evacuations.

10. Security, Privacy & Media Use

10.1 The Dog Boarder will keep all client keys, access codes, and personal information confidential and secure.

10.2 Client property will be returned at the end of the boarding period or upon request.

10.3 The Client grants permission for the Dog Boarder to use photos or videos of the dog(s) for marketing purposes unless written notice of objection is provided.

11. Agreement Acknowledgement

By signing or submitting a booking request, the Client confirms that they have read, understood, and agree to this legally binding Agreement and all policies of Round The Bend Dog Boarding.

